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Executive Sections 823485

6 July 1982

MEMORANDUM FOR: Deputy Director for Intelligence

FROM:

Director of Central Intelligence

SUBJECT:

Final Report of the User Survey Working Group

I read the "Final Report of the User Survey Working Group" and made these notes for possible follow-up. Will you try to get this processed so that it can be made available to the PFIAB before their meeting on Thursday of this week. It seems to me it is in good enough shape to go as is.

W 1 mam J. Casey

## Comments on "Final Report of the User Survey Working Group"

- 1. Conflicting views, not watered down consensus -- estimating process has been modified to achieve this.
- 2. Policymakers want more predictive estimates -- strong effort has been made to achieve this. Weekly Watch Report designed to force recurrent judgments on likely developments in critical situations.
- 3. Call for careful assessment and definition of reasonable alternative outcomes -- strong effort to achieve this.
- 4. Policymakers want estimates to be timely, i.e. not too soon, not too late. Participation in NSC and Cabinet meetings and daily and weekly meetings with principals relied on to determine need fast track estimating system implemented to be on time all re-enforced by dispatch of written material prior to and at meetings and oral presentation at the table.
- 5. Interesting that 70% of senior officials report actual use of intelligence while in the case of Assistant Secretaries intelligence is filtered through their staff and mixed with policy views into working papers.
- 6. Formal requirements system as expressed in NITs quite sterile informal analyst-producer contacts facilitated by small requirements staffs more meaningful. NITs' system should be replaced with a more flexible system to articulate consumer needs.
- 7. Stronger effort needed to make users aware of material available in print -- catalog not enough. We can be provided to alert users faced with specific problems or by way of example as to what is available.
- 8. To deal with time limitations of top policymakers what about a weekly or bi-weekly collection of Key Judgments arrived at in the estimative process?
- 9. Terms of reference and the timing of estimative products should be reviewed more frequently and regularly with policymakers.
- 10. There should be a careful review to improve the system of distributing intelligence products in order to minimize delays and assure attention.
- 11. Interest in some policymakers in seeing raw materials should be satisfied on an ad hoc basis according to needs and interests. This is now done daily for the recipients of the PDB.